

## Management Summary

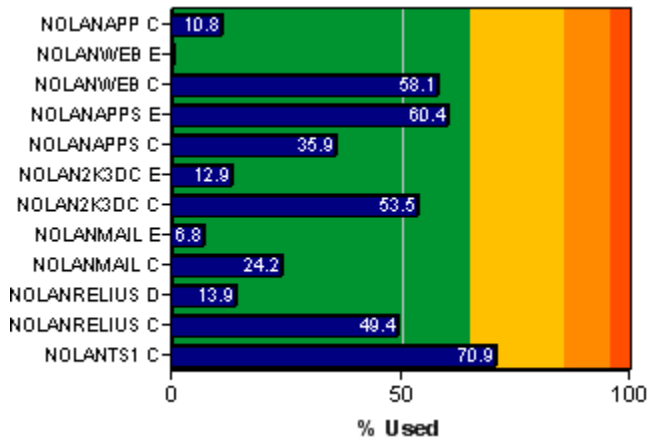
Prepared for: Your Company  
 Created on: 3/1/2010  
 Period: 1/30/2010 - 3/1/2010

### Network Health:

# 97%



### Server Disk Space:



### Computer OS Graph:



### Company Details:

Contact:	Your Name
Account Manager:	Account Manager
Total Windows Servers:	7
Total Windows Workstations:	28
Total Servers:	9
Total Workstations:	28
Total Managed Machines:	34

### Service Request Statistics:

#### Escalated Items:

Server Offline Alerts	9
Server Disk Space Low	0
Failed Backup Jobs	0
Total Closed Helpdesk Tickets	42

#### Non-Escalated Items:

Total Notifications	67
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### Business Continuity Indicators:

#### Network Uptime:

Server Availability	92%
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#### Threats Removed:

Email Viruses Removed	40
Spam Items Removed	8,700
Windows Patches Installed	65

#### Automated Systems Run:

Disk Cleanups	225
Disk Space Cleared Up	9,361 MB

### Backup Stats Information:

Successful Backups	725
Incomplete Backups	0
Failed Backups	0
Restores	0
Billable Space (GB)	326.54